# EXFO Contractor mode

### CONTRACTOR WORKFORCE AUTOMATION FOR SERVICE PROVIDERS

This is an EXFO Connect-enabled feature for service providers who want to allow contractors to securely connect test sets to their EXFO Connect server.



#### SERVICE PROVIDERS GET:

- Complete visibility of a contractor's activities
   Track and measure their performance
- Instantaneous test results/data reporting
   No manual intervention
- Standardized testing procedures across network/contractors
   Consistent results
- Automated testing and reporting procedure
   100% first-time-right jobs
- > Faster, less expensive activation

#### **CONTRACTORS GET:**

- Access to test procedures/configuration files/training videos
- > Online technical support
- Automated testing functionalities
  - > Increase field tech performance
  - > Eliminate repeat jobs
  - Optimize operational efficiency
- > Automated reporting functionalities
  - > No more USB-key file swapping
  - > No more email attachments
  - Minimal manual data entry



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## FUNCTIONALITY

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- confirmation and one-click upload
  All test parameters stored in dynamic database for customized reporting

Increase technician efficiency, speed up deployment and obtain true business intelligence

#### **Rapid Contractor Provisioning**

 New contractor test sets added in minutes



 Test set licenses can be reassigned from previous contractors

Break down workflow optimization barriers with cost-effective and flexible contractor management

#### **Remote Control**

- Centralized, remote access to any FTB test set
- No setup required



#### Resolve issues on-the-spot

#### **File Download**

- Automatic download upon server connection
- Test procedures, configuration files, 'how-to' training videos, work orders

Provide all the resources a contractor's technician needs to do the job right

#### Wide Range of Test Types

- FTB-1, FTB-200 and FTB-500 transport/datacom, optical and copper access modules
- Optimization efficiency extended to new technologies and services

Support contractor workflow automation for any network or service deployment project

#### **Data Security**

- > Segregated access per contractor
- Data encrypted in storage as well as in transit

Ensure confidentiality between contractors and keep your data private



### About EXFO Connect

EXFO Connect is a comprehensive, cloud-based, asset-management system that is specially designed to optimize telecom field test workflow. The software services delivered by EXFO Connect include a powerful reporting engine, 24/7 global access through a Web-based interface, secure communication links, application programming interfaces (APIs) as well as a fully managed infrastructure for security, backups and updates.



