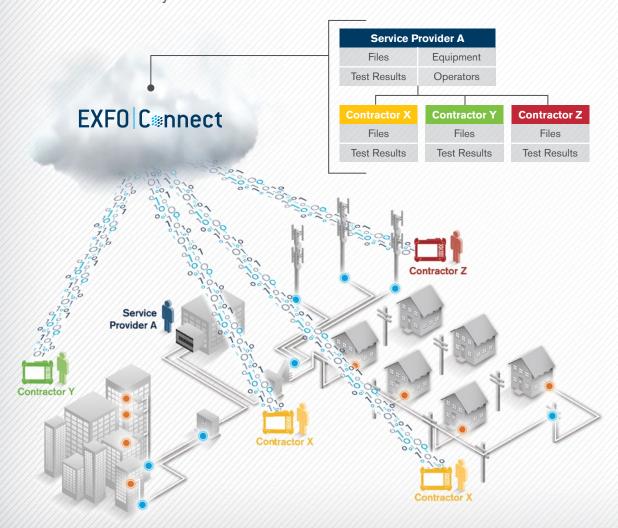
EXFO Connect

CONTRACTOR MODE

CONTRACTOR WORKFORCE AUTOMATION FOR SERVICE PROVIDERS

This is an EXFO Connect-enabled feature for service providers who want to allow contractors to securely connect test sets to their EXFO Connect server.



SERVICE PROVIDERS GET:

- > Complete visibility of a contractor's activities
 - > Track and measure their performance
- > Instantaneous test results/data reporting
 - > No manual intervention
- Standardized testing procedures across network/contractors
 - > Consistent results
- > Automated testing and reporting procedure
 - > 100% first-time-right jobs
- > Faster, less expensive activation

CONTRACTORS GET:

- Access to test procedures/configuration files/training videos
- > Online technical support
- Automated testing functionalities
 - > Increase field tech performance
 - > Eliminate repeat jobs
 - Optimize operational efficiency
- Automated reporting functionalities
 - > No more USB-key file swapping
 - No more email attachments
 - Minimal manual data entry



EXFO Connect

CONTRACTOR MODE

FUNCTIONALITY

Test-Results Upload

- Auto-queuing for quick confirmation and one-click upload
- All test parameters stored in dynamic database for customized reporting

Increase technician efficiency, speed up deployment and obtain true business intelligence

Rapid Contractor Provisioning

- New contractor test sets added in minutes
- Test set licenses can be reassigned from previous contractors



Break down workflow optimization barriers with cost-effective and flexible contractor management

Remote Control

- Centralized, remote access to any FTB test set
- > No setup required



Resolve issues on-the-spot

File Download

- Automatic download upon server connection
- Test procedures, configuration files, 'how-to' training videos, work orders

Provide all the resources a contractor's technician needs to do the job right

Wide Range of Test Types

- FTB-1, FTB-200 and FTB-500 transport/datacom, optical and copper access modules
- Optimization efficiency extended to new technologies and services

EtherSAM

Smart

i OLM

Connect or Max

Support contractor workflow automation for any network or service deployment project

Data Security

- > Segregated access per contractor
- Data encrypted in storage as well as in transit

Ensure confidentiality between contractors and keep your data private



EXFO Connect is a comprehensive, cloud-based, asset-management system that is specially designed to optimize telecom field test workflow. The software services delivered by EXFO Connect include a powerful reporting engine, 24/7 global access through a Web-based interface, secure communication links, application programming interfaces (APIs) as well as a fully managed infrastructure for security, backups and updates.

