Information security statement



EXFO develops smart test, monitoring and analytics solutions for fixed and mobile network operators, webscale companies and equipment manufacturers in the global communications industry.

The objective of this information security statement is to ensure that EXFO delivers a consistently high level of information security throughout its business groups.

EXFO is committed to protecting its business, assets, products and information from security threats by implementing and maintaining compliance with security standards and to continuously and concretely improving its information security practices. This helps EXFO meet its customer requirements, as well as legal and regulatory requirements, while maintaining its industry reputation.

EXFO is deploying every effort required to:

- · clearly understanding the requirements and expectations of our customers and relevant regulatory authorities.
- · working closely with our customers and suppliers to deliver services in a security-conscious fashion.
- ensuring every employee is properly equipped to practice effective information security.
- protecting its people, information, intellectual property, assets, activities and facilities against misuse, loss, damage, disruption, interference, espionage or unauthorized disclosure. It is also critical that we retain the confidence of those who entrust sensitive information to EXFO.
- · developing and maintaining security policies and controls designed to meet security industry standards.
- implementing an information security management system (ISMS) and ensure it is maintained, continually improved and supported with adequate resources to achieve the objectives set out in this statement.

Our approach to achieving these objectives is to enhance information security through investment in technology, processes and employee skills. This improves the way we both manage our business and deliver products and services to our customers.

This statement is easily accessible to all staff and available on EXFO's intranet. It is also available for public viewing on the web at www.EXFO.com. Staff members are asked to take particular care in their approach to security and to accept the important role they play in maintaining an effective information security program throughout EXFO.

Effective: February 1, 2021

Philippe Morin

Chief Executive Officer, EXFO

Germain Lamonde

Executive Chairman, EXFO